

MySOS® Emergency



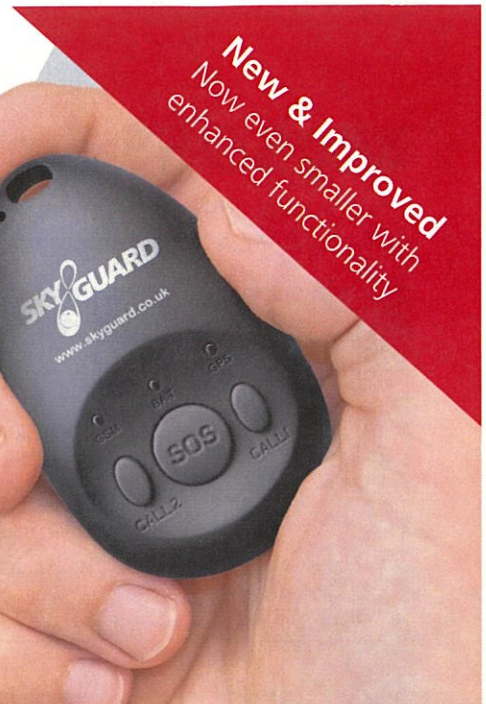
Europe's smallest, most discreet and easy to use personal safety device featuring GPS and GPRS technologies

Certified to the highest industry standards, (BS 8484:2016 and Secured by Design), MySOS Emergency is the smallest and lightest device available in Europe. It provides lone workers and vulnerable individuals a simple yet effective way to call for help in any emergency situation.

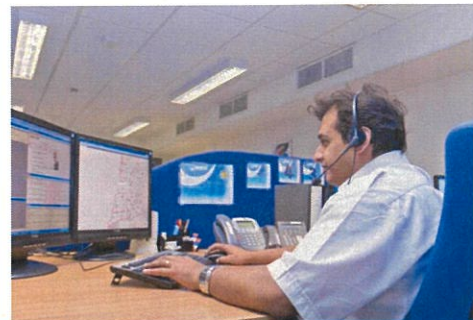
- MTK GPS Chipset provides a high degree of location accuracy down to 10 metres
- GPRS technology provides fast and cost effective alarm transmission, with SMS as a backup
- 2-way audio allows our Controllers to silently listen in to the user's environment and talk to them, if it's safe to do so
- Voice memo feature allows the user to leave a message, providing the Controller with useful additional information in an emergency
- Small, lightweight design allows the MySOS to be discreetly worn as a pendant around the neck, or attached to a belt, keyring or ID badge holder
- Our online Customer Service Centre (CSC) portal allows the user or client administrator to update their personal details in real-time, 24/7. This information is immediately available to Controllers during an alarm
- On-demand position request allows the device's map location to be summoned from a mobile phone via a simple SMS message

- Our 24/7 UK based Incident Management Centre, certified to BS 8484:2016, BS 5979 (Cat II) and 'Secured by Design' will immediately respond to alarm activations and follow your bespoke escalation procedures
- All calls and actions are digitally recorded at the IMC for evidential purposes if required
- Our flexible payment terms mean you don't need to sign up for lengthy contracts
- No capital outlay required – device is included as part of service subscription
- Includes contract SIM card and free emergency calls, test calls, voice memos and data

Designed in Britain, MySOS Emergency is the result of 16 years of extensive market research and technological development. When connected to Skyguard's IMC it provides an unrivalled personal safety service.



Skyguard's Incident Management Centre



To find out more or request a free trial, please call 0845 0360 999
 Skyguard, 457 Kingston Road, Epsom, Surrey, KT19 0DB
 sales@skyguard.co.uk www.skyguard.co.uk



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MySOS® Emergency

The compact size, simple operation and quality features of MySOS makes it suitable for a wide range of applications.



Technical Specification		Features	Benefits
GSM Frequencies	Quad band: 850/900/1800/1900 MHz with GPRS.	Simple Alarm Activation	Larger central SOS button which must be pressed for 4 seconds to prevent false alarms.
GPS	MTK chipset, accurate to less than 10 metres in ideal conditions.	Vibrate Function	The device will vibrate discreetly, to indicate when an SOS alarm is initiated, and again to confirm when it has connected to the IMC.
Audio	2-way communications, microphone sensitive up to 2 metres.	GPRS Alarm Transmission with GPS Co-ordinates	Alarm is sent via GPRS for cost effective data transfer, with SMS backup to ensure the alarm has the best opportunity of being received. GPS co-ordinates and the user's identity are immediately transmitted.
Alarm Message Transmission	Sent via GPRS with SMS as a backup.	2-Way Audio	Allows the Controller to talk to and reassure the user, if safe to do so.
Battery	Rechargeable 3.7V 800mAh Lithium battery.	High Capacity Battery	Optimised components designed to preserve the battery life.
Standby Time	Up to 100 hours standby time in SMS mode and 50 hours in GPRS mode, (dependent on features used).	Battery Low Indicators	The device will beep and the battery LED will triple flash to indicate the battery is low.
Talk Time	Up to 3 hours talk time.	Position Reports	Records the user's location at a specific date and time and can be sent at regular intervals (optional extra), or manually whenever needed. The user's location can be viewed via an online map at Skyguard's secure Customer Service Centre.
Recharge Time	Fully rechargeable in less than 4 hours.	On-Demand Position Request	Allows the device's map location to be summoned from a mobile phone by sending it a simple SMS command message.
Dimensions	68mm x 42mm x 18mm.	Voice memo (amber alert)	Enables the user to leave voice messages specific to their situation which could provide vital additional information in an emergency. The message is immediately available to Controllers at the IMC if an alarm is activated.
Weight	43g	Recording	All calls and actions are digitally recorded at the IMC for evidential purposes, if required.
Included Within the Subscription	24/7 access to Skyguard service MySOS device Contract SIM card 1 lanyard User guide USB mains charger Mini user guide keyring	Status LEDs	Indicators include GPS availability, GSM connection and Battery Low to clearly show the user what the device is doing.
Certifications	Audited and certified to BS 8484:2016 and the Police's coveted "Secured by Design"	Compact Design	The compact and lightweight design of the MySOS makes it convenient to use in everyday situation. Can be worn around the neck as a pendant, or attached to a belt, keyring or ID badge holder accessory.
Accessories	Car charger, holster, waterproof pouch and ID badge holder available.	Customer Service Centre (CSC)	Individual customer access to Skyguard's online CSC, enables the user or administrator to securely update their personal information in real-time, 24/7. In addition, the CSC allows customers to create bespoke alarm escalation procedures depending on your requirements.

MySOS Emergency is so small and lightweight it can be carried conveniently and discreetly, in a variety of different ways.



ID Badge Holder



Keyring



Belt Holster



On a Lanyard



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